



IT and Telecom Consulting Inc.

Architecting Innovation

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Dear IT Director,

An IT Director can be squeezed between many demands. Clients demand new capabilities. The department needs basic resources to 'keep the lights on'. Staff want budget approval for conferences, training and improvements to salaries and benefits. Your management asks you to justify your requests for budget increases. And all the while, you know that your competition is investing in new technologies.

To help you deal with this, TMC offers a variety of custom-tailored services such as:

- Strategic plans
- Project manage system acquisitions and implementations
- Staff skills assessments
- Manage costs and supplier contracts
- Assess / improve business continuity
- Improve staff mobility
- Increase collaboration
- Assess IT and Telecom systems and operations
- Establish best practices and improve compliance

TMC is vendor neutral, trusted by our clients to provide sound business advice to align IT operations to their organizational objectives and has the skills and methodology to do the same for you.

We would be happy to meet with you, without obligation, to discuss how we've helped others with an assessment or with other services and how we can help you to better meet your objectives.

Regards,

A stylized, handwritten signature in blue ink that reads 'Ellen'.

Ellen Koskinen-Dodgson, P.Eng.
Managing Partner